



GOVERNMENT OF THE
THE VIRGIN ISLANDS OF THE UNITED STATES
BUREAU OF MOTOR VEHICLES
Office Of The Director



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Bureau of Motor Vehicles to Implement Phased Reopening COVID-19 Safety Protocols

U.S. VIRGIN ISLANDS— In accordance with Governor Albert Bryan Jr. phased reopening of the territory, the Bureau of Motor Vehicles will be implementing phased reopening protocols from Monday, May 4, 2020. Director McIntosh and the staff of the Bureau of Motor Vehicles are implementing the following procedures to safeguard the community and the employees:

- Customers who wishes to obtain moving permits, permits to ship vehicles off-island, title transfers of new and used vehicles and duplicate documents, must drop off the required documents to a designated drop box at any bureau office, in a seal envelope. Customers are required to provide pertinent contact information, such as phone number and email address. The bureau will then schedule an appointment for each customer to pick up their documents and pay for the service. The bureau will only accept money orders, a certified check, or a business check. Applications and a list of the required documents are available on our website at bmv.vi.gov.
- Registration renewal services will not be offered in person until further notice. Director McIntosh is encouraging the community to take advantage of the bureau's online vehicle registration process. During the period from March 18, 2020 to June 30, 2020, the bureau will waive the requirement for inspection for any customer that renew their vehicle registration online. If customers need assistance in setting up an account or for technical assistance, please email the bureau at info@bmv.vi.gov.
- For driver's license related services, **customers are required to make an appointment**. To make an appointment, please call (340) 713-4268 on St. Croix, (340) 774-4268 on St. Thomas, and (340) 776-6262 on St. John.
- All road tests and written test for the learner's permit are cancelled until further notice.

Director McIntosh thanks the community for their understanding during this public health emergency. As the bureau receives additional information, Director McIntosh will update the protocols as necessary. For more information, please feel to contact the BMV at (340) 713-4268 on St. Croix, (340) 774-4268 on St. Thomas, and (340) 776-6262 on St. John.

For up to date information on COVID-19, the new strain of coronavirus, please visit the Virgin Islands Department of Health's website at: doh.vi.gov/coronavirus or text COVID19USVI to 88877.

#COVID19USVI

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